



Dear Sir or Madam,

It is our pleasure to be involved in your health care. Thank you for choosing us. To help manage your pain more effectively, your provider has requested an appointment/treatment to be done at Pain Specialists of Southern Oregon.

Your provider is individually contracted with your insurance carrier, Tri-West. However, there have been delays in getting Tri-West to contract with the facility that your provider does his/her cases at our clinic. We have a positive relationship with Tri-West and it is our understanding that this insurer will eventually contract with Pain Specialists of Southern Oregon. However, the representative from Tri-West has suggested that until this happens, you should contact them directly to have your treatment/procedure approved at this facility. We would love to do this on your behalf, but at this time Tri-West has not given us that option.

*We have or will soon submit a request for authorization to Tri-West for the procedure that you have discussed with your provider. Once this request has been submitted, we will notify you by telephone or, if you prefer, on MyChart. It would be very helpful if at that point you could **contact your local VA (SORCC) for Tri West Authorizations at (541) 826-2111** to ask them to provide authorization for the procedure to be done at the requested site of service:*

*Pain Specialists of Southern Oregon
825 Bennett Ave
Medford, OR 97504
(P) 541-779-5228
(F) 541-772-1533*

If you would like to know more about Pain Specialists of Southern Oregon or what to expect at the time of your visit, feel free to visit www.painspecialists.com for more information.

It is our mission to ease suffering, restore health and enhance the lives of our patients through education and innovative, comprehensive pain management. We are sincerely grateful that you have partnered with us to help achieve this goal. We look forward to providing you with the care that you need. Do not hesitate to contact us directly with any questions.

Sincerely,

Pain Specialists of Southern Oregon